



VISION EARS

## Repair form

<u>Name</u>	<u>E-mail address</u>	<u>Phone</u>
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<u>Shipping address</u>	<u>Billing address (if applicable)</u>
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<u>Model</u>	<u>VE number (if available)</u>	<u>Date of purchase (if available)</u>
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<u>Is there a deadline by which you need your In-Ears back?</u>	<u>Up to what amount in euros may we carry out repairs without further consultation?</u> <input type="checkbox"/> 100 € <input type="checkbox"/> 150 € <input type="checkbox"/> _____ €
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<p style="text-align: center;"><u>Description of problem:</u> Please describe your problem as precisely as possible.</p>
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### Please note:

- Always send in both earpieces including cable - regardless of the problem
- Pack your In-Ears carefully and securely, preferably in the case
- Please clean your In-Ears in advance (we have to charge for cleaning if they are very dirty)
- Under certain circumstances, costs may already be incurred in the course of fault diagnosis

### Address for delivery:

VISION EARS GmbH  
Luxemburger Str. 51  
50674 Cologne  
E-mail: [info@vision-ears.de](mailto:info@vision-ears.de)  
Phone: +49 (0)221-80064334

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Date, signature